

# QUALITY POLICY

Rosatom Technical Academy

The Academy's management places a high priority on the professional development of the employees in the global field of nuclear technologies for achieving the goals of sustainable world development, integration into the world economy, and competitiveness of Russian nuclear technologies in the world market to provide reliable and safe operation of nuclear facilities.

The management is committed to provide a high quality service by means of the Quality Management System and guarantees the conformity of rendered services to the legislation in force, safety rules and regulations, state and industry-specific standards, the IAEA requirements and the other regulatory documents, objectives of the State Atomic Energy Corporation Rosatom, and customer requirements.

The management is committed to:

- create organization and information environment for the effective management and quality assurance of services;
- provide the management and quality assurance of services with necessary resources, including human resources, finances, technologies, equipment, and working hours;
- analyze the effectiveness of implementation of the requirements for management, quality assurance, and services control, including taking necessary corrective and preventive measures;
- improve the Quality Management System (QMS) of the Rosatom Technical Academy in accordance with the requirements of GOST R ISO 9001;
- adhere to the applicable statutory, regulatory and legal requirements;
- identify and analyze the customers' requirements, assess their satisfaction;
- apply the systematic approach to training (SAT) recommended by the IAEA, continuously analyze and improve the training process, introduce new forms and methods of training;
- create conditions for increasing the professional level of the employees, improving the working conditions, and equipping the workplaces.

The management is ready to take all necessary and comprehensive measures for the implementation of the foregoing commitments, and relies on the employees' understanding that the improvement of the service quality results in the increase of prestige and demand for the services of the Rosatom Technical Academy in the nuclear industry and in the world market, in stabilization of the financial and economic status of the Rosatom Technical Academy and, thereby increasing the standard of living of each employee.

Rector of the Rosatom Technical Academy



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